

# A

## ADAPTER

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Available at the reception for a deposit of 100 kr. per item.

## ACTIVITY ROOM AND INDOOR PLAYGROUND

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Downstairs by the restaurant. Bats and balls for table tennis and table football are available at the reception.

## ALARM

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The emergency center press 0 and afterwards 112. The police press 0 and afterwards 114.

## ATTRACTIONS AND ACTIVITIES

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Billund and surroundings offer a lot of attractions and activities. Further information or brochures – please contact the reception.

# B

## BANK

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Den Jyske Sparekasse, Rådhuspladsen 11, 7190 Billund

## BABY BED

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Can be ordered in the reception or on No. 500 and will be charged DKK 200 per night.

## BREAKFAST

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Is served in our breakfast restaurant:

Mon. – Sat.: 06.30 – 10.00 am

Sun. and holidays 06.30 – 11.00 am

**Limited selection of the breakfast buffet is served from 05:30 am every day. It is also possible to order breakfast “to-go” in the reception before 21:00 pm the evening before.**

# C

## CHANGE OF MONEY

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Prevalent currency can be changed at the reception without a fee, but to the hotels fixed rate of exchange.

## **CHARGER FOR CELL PHONE AND COMPUTER**

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A smaller selection can be handed out at the reception.

## **CHECK IN - AND OUT**

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Check in 3 pm  
Check out 11 am

For request of later check-out, please contact the reception. There will be an extra charge of DKK 100 per commenced hour (only possible until 2 pm)

## **CINEMA**

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Grindsted Kino, Vesterbrogade 5, 7200 Grindsted – Phone number +45 7532 0061  
Lido Biograferne, Søndertorv 1, 7100 Vejle – Phone number +45 7582 4080

## **CLEANING**

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Daily in all rooms. Towels are changed, if they are on the floor and bedlinen are changed every 4<sup>th</sup> day. For request of extra change of bedlinen, please contact the Receptionen. There will be an extra charge of DKK 100 per bed per change.

## **COMPUTER**

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You are welcome to connect your own devices to our free WIFI. Please log on “propellenguest”, which is an open connection without a password. We also offer free use of a guest pc and printer in the reception.

## **CONFERENCE ROOM**

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The hotel has over 14 meeting- and group rooms. For further questions please contact the reception.

## **CREDIT CARD**

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Following cards can be used for payment: Dankort, Visa, Maestro, MasterCard, Eurocard, Diners Club and American Express.  
Payment with corporate credit card and private credit card issued outside of EU, will be added a fee.

## **CURRENCY**

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It is possible to pay with British pounds, Swedish kronor, Norwegian kroner, US dollars and EURO. We only accept bank notes.

# D

## DEFIBRILLATOR

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Available at the reception.

## DENTIST

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Can be contacted on phone number: +45 6541 4551 or at the reception desk. Remember your medical insurance card.

## DOCTOR

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Billund's practising doctors can be contacted by the reception desk. Between 4 pm and 8 am you can contact a doctor directly on phone number +45 7011 0707. Remember your medical insurance card.

# E

## ELECTRICITY

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220 volt – 50hz

## EMERGENCY EXIT

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Please follow the exit-signs. There are floor plans in every room and by every exit.

## ENVIRONMENT

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We have decided to work for the environment. This is a natural development as more and more people now demand environment-friendly products.

We have therefore composed our own environmental policy, environmental goals and plan of actions - here among other things can be mentioned:

- Reducing the consumption of water and energy.
- Using environment-friendly cleaning materials and detergents.
- Sorting waste at source.
- Arranging the collection of recyclable materials.

As a guest of the hotel, you can help us meet our internal environmental goals and thus make an effort to benefit the environment. You can:

- Be aware of the water consumption.
- Turn off the light, when you leave the room.
- Warn the reception about any problems – if the tap is running or the thermostat is defect.
- Placing the glass bottles on the floor by the trashcan.
- Throw the paper in the steel trashcan, which is placed in every corridor.

# F

## **FIRE SAFETY**

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Investigate where the emergency exits are. Find the fire alarm in the corridor and notice, that it will be activated by crushing the little window and pressing the button. The hotel IS equipped with fire hoses in the corridors and warning systems.

The reception can be contacted on the internal phone by pressing 500 and external phone by phone number +457533 8133.

**NEVER use the LIFT by fire!**

## **FIRST AID**

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Available at the reception.

## **FITNESS ROOM**

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Downstairs by the restaurant. It is open from 06:00 am – 10:00 pm. The key is available at the reception. Minimum age is 16 years.

## **FORGOTTEN ITEMS**

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We do not take responsibility for forgotten items. They can be forwarded for DKK 150 + postage. As soon as the payment is registered we will dispatch the items.

# I

## **IRON AND IRONING BOARD**

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At the corridors in the white closet. It is also possible to borrow an iron and an ironing board at the reception.

# K

## **KIOSK SALES**

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A small selection of cigarettes, sweets and toiletries can be purchased at the reception. Furthermore you can also buy tickets to LEGOLAND and Givskud ZOO.

# L

## LAUNDRY

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Deliver your laundry at the reception by 8:00 am at the latest; then we have it ready the same day after 5:00 pm. Please use the paper bag from the room and remember to write your room number on the bag. Please also mark which types of laundry you have put in the bag.

## LOBBY BAR

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You are able to buy a small selection of coffee, wine, beer and drinks.

## LUGGAGE

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If you need help to get your luggage to or from the room, please contact the reception at No. 500.

It is possible to put your luggage in a locked luggage room near the reception. The hotel is only responsible for items, which are left in the hotel's custody. Items, which for instance are stored in the guest's hotel room and the boot in the car, are not considered as left in the hotel's custody and are therefore stored on the guest's own responsibility.

The hotel takes no responsibility for the guest's car, including the items, which might be left in the car.

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## MISCELLANEOUS

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Sewing kit is handed out on request at the reception. Extra pillows and duvets are handed out at an extra cost.

# N

## NEWSPAPERS

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Are available in the lobby and at the breakfast buffet.

# P

## PARKING

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Is free and it is not necessary to have a parking certificate.

## PHARMACY

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Billund Apotek, Butikstorvet 3, 7190 Billund – Phone number: +45 7533 8194

## PHOTOCOPY / PRINT

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Is possible at the reception or the document can be send to [mail@propellen.dk](mailto:mail@propellen.dk). The price is DKK 2,- for black/write and DKK 5,- for colour per page, we copy or print out.

## POST

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Items for dispatch can be delivered at the reception.

## PRICES

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Our room prices are variable as they are based on supply and demand. We have also chosen to include this in our company agreement, which means it will always be the lowest price, which is valid. If you are interested to hear more about a possible company agreement, please contact the reception.

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### RADIO-CHANNELS

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DR1, DR P2 Klassisk, DR P3, DR P4 Syd, DR P4 Trekanten, DR P4 Trekanten, DR P4 Østjylland, DR P4 Fyn, DR P4 Midt og Vest, DR P4 København, DR P4 Nordjylland, DR P4 Esbjerg, DR P4 Bornholm, DR P5, DR P6 Beat, DR P7 Mix, DR P8 Jazz, Radio 24Syv, Nova FM, Radio 100, Pop FM, The Voice.

### RECEPTION

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24 hour reception 7 days a week. For contact please dial no. 500.

### RESTAURANT

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Mon. – Sat.	5:30 am - 11:00 pm
Sun- and Holidays	5:30 am - 12:00 am & 6:00-11:00 pm

Aside from the a la carte and the gourmet menus the restaurant also offers summer buffet from June till August. **We recommend table reservation.**

**Last order in the kitchen at 9:30 pm**

### ROOM KEY

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We would like you to deliver the room key at the reception every time you leave the hotel. Note that there is only one key per room.

## **ROOMSERVICE**

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Is offered on all week days from 7.00 am – 9.00 pm. Call and order in the restaurant on No. 273. The menu is shown on the last page of this info

Breakfast	07:00 am - 11:00 am
Lunch and Dinner	11.00 am - 09.00 pm

## **S**

### **SAFETYBOX**

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At the reception – free of use.

### **SAUNA & SPA**

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Downstairs by the reception and with the same opening hours as the swimming pool. There are 2 saunas with associated changing rooms - one for women and one for men. The spa cost is DKK 60 for 30 minutes (Please note: 50 øre cannot be used).

### **SMOKING**

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By law smoking is not allowed indoor. By violation there will be a fee of DKK 2000.

### **SWIMMING POOL**

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Downstairs by the reception. Opening hours: 6-12 am & 3-10 pm  
On grounds of security there are safety measures by the doors to the changing rooms – the switch by the door needs to be pushed before the door can be opened.

Diaper-using children MUST use a swimming diaper, which can be bought in the reception for DKK 15/each.

Extra towels are handed out for free in the reception. Bathrobes and bath slippers are handed out at an extra cost.

## **T**

### **TAXA**

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Can be ordered on phone number: +45 4848 4848 or at the reception. Remember to give your room number.

### **TELEPHONE**

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To make outgoing calls dial 0

To call another room, dial the required room number.

Direct phone number to the room is +45 7650 4464 - wait for the dialling tone and press the room number.

**Useful numbers:****Reception: Dial 500.****Restaurant: Dial 273.****Foreign calls:**

Belgium	00 32
Finland	00 358
France (with Andorra og Monaco)	00 33
Ireland	00 353
Italy (San Marino/Vatikanstaten)	00 39
Japan	00 81
China	00 86
The Netherlands	00 31
Norway	00 47
Poland	00 48
Portugal	00 351
Spain	00 34
Great Britain and Northern Ireland	00 44
Sweden	00 46
Germany	00 49
USA	00 1
Austria	00 43

**Important:**

For every outgoing conversation, the called number and amount will be registered automatically. The total amount will be applied to your hotel account.

**TOURIST INFORMATION**

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In our reception you will find free brochure material from many Danish attractions and sights – in the local area and in the rest of Denmark.

You are welcome to contact the reception staff, who will help you with advice and guidance.

**TV-CHANNELS**

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DR1, DR2, DR3, DRK, TV2, TV2 News, TV3, TV3+, TV3 Puls, Comedy Central, Canal 9, EuroSport 1, Discovery Channel, BBC Worls News, SVT1, SVT2, Sverige 4, TV2 Norge, Das Erste, RTL.

**Children channels:**

DR Ramasjang, DR Ultra, Disney Channel, Nickelodeon.

**W****WAKE-UP CALL**

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Can be ordered at the reception or on No. 500

**WIFI**

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Log on "propellenguest", which does not require a password.



# Room Service

Pr. bestilling/per order/per Bestellung DKK 55,-

## Morgenmad/Breakfast/Frühstück kl. 7.00 - kl. 11.00

DKK 75,-

Rundstykke/ Bread roll/ Brötchen  
Rugbrød/Rye bread/ Roggenbrot  
Franskbrød/ White bread/ Weißbrot  
Ost/ Cheese/ Käse  
2 slags pålæg/ 2 kinds of cold cuts/ 2 Sorten Aufschnitt  
Marmelade/ Jam/ Marmelade  
Smør/ Butter/ Butter  
Æg & Bacon/ Eggs & Bacon/ Eier & Speck  
Frugt/ Fruit/ Obst  
Kaffe - Te - Juice/ Coffee - Tea - Juice/ Kaffee - Tee - Juice

## From 11.00 - 21.00

**Klassisk pariserbøf** med hakkebøf serveret med kartoffelbåde  
**Classic steak Parisienne** served with potato wedges  
**Klassisches Pariser** - Hacksteak vom Rind mit Kartoffelbooten

DKK 148,-

**Stjerneskud** med rugmelsstegt rødspættefilet, dampet fisk, rejer, asparges, røget laks og salater

DKK 148,-

**"Stjerneskud"** with rye-flour-fried plaice fillet, steamed fish, shrimps, asparagus, smoked salmon and salads

**"Stjerneskud"** mit in Roggenmehl gebratenem Schollenfilet, gedünsteter Fisch, Krabben, Spargel, Räuchelachs und Salaten

**Burger med kylling**, tomatrelish, syltede agurk, rødløg og chipotle chilicreme og kartoffelbåde

DKK 148,-

**Burger with chicken**, tomato relish, pickled cucumber, red onion and chipotle chili cream and potato wedges

**Burger mit Hühnchen**, Tomatenrelish, eingelegte Gurken, rote Zwiebeln, chipotle Chilicreme und Kartoffelboote

**Nachos** med salsa, kylling, ost og cremefraiche

DKK 148,-

**Nachos** with salsa, chicken, cheese and crème fraiche

**Nachos** mit Salsa, Hähnchen, Käse und Crème fraïche